



# Dedicated Virtual Private Servers

Located in Tier 3  
UK datacentres  
and supported by a  
London-based service desk

## Fast, reliable dedicated virtual private servers

Our dedicated VPS come in all shapes and sizes and are built with the latest, industry-leading technology located within UK-based tier 3 datacentres.

We take the time to get to know you and your business, developing a true partnership that enables us to help your business grow in the right environment for you. And our specialist NOC team based in London offer 24/7 monitoring of our core systems ensuring potential disruptions are avoided at all times.

Choose from a range of support contracts, starting from basic, which monitors your VPS uptime, to standard, which ensures the operating system is monitored and kept up-to-date.

Our advanced support includes sophisticated monitoring of key Windows services and your server OS; it also includes reporting, self-healing and alerting.

- Tier 3 datacentres
- UK-based
- Leading technology
- Eco-efficient
- 24/7 monitoring
- Redundant networks
- Latest Nimble SAN storage
- Automatic failover
- London-based service desk
- Various levels of support available

## DATA CENTRE DETAILS

Virtus tier 3 datacentres offering resilient power, redundant connectivity and high security across all their datacentres located in the London and Greater London area.

IT-Logik equipment is stored securely within Virtus ensuring 24/7 access to authorised IT-Logik engineers to effectively maintain and support our equipment.

## LATEST TECHNOLOGY

Our core infrastructure has been built using the latest technology which includes SSD caching on all our SAN storage for optimum speeds.

Our key systems include redundancy across multiple firewalls, networks, power, storage and server blades. We are able to seamlessly transition between server blades and networks without any downtime to our partners and customers.

## MONITORING & SUPPORT

The IT-Logik core network is monitored 24/7 and our engineers will be alerted for any service outage or disruption as soon as it happens. We're able to achieve this using the latest PRTG & Solarwinds N-Central software to pro-actively monitor every aspect of our systems.

In addition we are able to offer other services and software like antivirus, online backups, consultancy and more.

We can also extend our support to our partners' and customers' VPS as far as the operating system and Microsoft software with our skilled engineers.

### CERTIFICATIONS

BS EN ISO 9001:2015 - quality mgt  
BS EN ISO 14001:2015 - environment mgt  
ISO/IEC 27001:23 - information security mgt  
BS EN ESIO 50001:2011 - energy mgt  
ISO/IEC 20000-1:2011 - service mgt



### GDPR & HOSTING

GDPR (General Data Protection Regulation) is a piece of EU legislation that came into effect on the 25<sup>th</sup> May 2018 for all EU countries.

Its core aim is to establish a set of rules that define how we protect someone's data. A lot of the regulations in GDPR are very similar to those found under the data protection act. It only applies to you if you handle an EU citizen's data.

IT-Logik (the 'controller') follows GDPR rules as far as delivering a hosted environment whereas the customer (the 'processor') is the owner and controller of the data held on the hosted platform.

More information can be obtained via our legal page:

<https://www.it-logik.com/legal/>