



## Hosted Desktops vDeskOnline

High definition user experience  
delivered via Citrix  
XenDesktop & XenApp

### Your business anywhere, any time

Hosted desktops works like a local desktop, but everything is running and stored in the cloud and delivered to the end user at any time and anywhere around the world.

Works with any device including desktops, mobile phones and tablets as long as your devices are connected to the internet. Simply open up a web browser, or the Citrix app and you're ready to go.

vDeskOnline is our hosted desktop platform which is based on Citrix XenDesktop and Citrix XenApp offering a full 360 solution to business IT. With our hosted desktop platform, businesses are empowered to enter the world of cloud technology and move away from a traditional IT setup.

- **Leading technology**
- **Can run on many devices**
- **Eco-efficient**
- **Affordable monthly subscription**
- **Easily scalable**
- **London-based service desk**
- **Reduce other support costs**
- **Ideal for multi-offices companies, or people on the move**

## BASIC CONFIGURATION

As a bare minimum you will receive a VPS (virtual private server) which will act as the Domain Controller and will include all the necessary roles to be able to manage the user accounts, user permissions, necessary network shares, and printers.

You can also benefit from being able to install third party Windows Server applications, and any other serverbased components like databases.

You will also receive your hosted desktops, which can also include any of your own third-party Windows based software to be used by your staff.

## ADDITIONAL OPTIONS

vDeskOnline offers so much flexibility, allowing you to run your own Windows software and licenses.

Alternatively you can opt to use many of our additional services, like Hosted Exchange, online backups, and antivirus software.

We can also supply any of the Microsoft software on a subscription bases, so your hosted desktops can come with the Microsoft Office suite pre-installed.

## ONGOING SUPPORT

Support comes as standard with vDeskOnline, which includes any simple changes you require, for example, new users accounts, changes to network shares, and other basic AD work.

We can extend support to include your local devices and more, but you'll find once you are on vDeskOnline you will not require any additional support.

### SECURITY FOR PEACE OF MIND

All connections to vDeskOnline hosted desktops uses 256bit encryption.

Data is held offsite reducing risk in the case the local device has been lost or stolen.

Greatly reduces any potential risks to hardware failures due to HA (high availability)



### GDPR & HOSTING

GDPR (General Data Protection Regulation) is a piece of EU legislation that came into effect on the 25<sup>th</sup> May 2018 for all EU countries.

Its core aim is to establish a set of rules that define how we protect someone's data. A lot of the regulations in GDPR are very similar to those found under the data protection act. It only applies to you if you handle an EU citizens data.

IT-Logik (the 'controller') follows GDPR rules as far as delivering a hosted environment whereas the customer (the 'processor'), is the owner and controller of the data held on the hosted platform.

More information can be obtained via our legal page:

<https://www.it-logik.com/legal/>